

Chesterfield Orthodontics is a trading name of Smile By Design Limited, whose Registered Office is at: 12-14 Percy Street, Rotherham, South Yorkshire, S65 1ED and whose Registered No is: 04188134.

Company Directors: David Tinsley and Jonathan O'Dwyer.

Chesterfield Orthodontics provides NHS dental services commissioned by NHS England and NHS Improvement (Midlands) who can be contacted at Birch House, Ransom Wood Business Park, Southwell Road West, Mansfield, Nottinghamshire, NG21 0HJ.

Available in braille, large print and multiple languages. Please ask at reception for more details.

For further company information please visit www.smilebydesign.biz

Contact details

Chesterfield Orthodontics, South Place, Beetwell Street, Chesterfield, S40 1SZ
Tel. 01246 550033



Opening Times:

Mon	9.00am – 12.30pm 2.00pm – 8.00pm
Tue	9.00am – 1.00pm 2.30pm – 5.30pm
Wed	8.00am – 12.30pm 2.00pm – 6.00pm
Thurs	9.00am – 12.30pm 2.00pm – 5.30pm
Fri	8.00am – 2.00pm
Sat	Closed
Sun	Closed

Outside of normal practice opening hours please ring 01246 550033 and listen to the voicemail which will direct you to a mobile number.

There is on street parking near the practice and a limited number of spaces in our car park.

There is wheelchair access available and designated disabled parking in our car park.

Chesterfield
Orthodontics



Providing NHS services

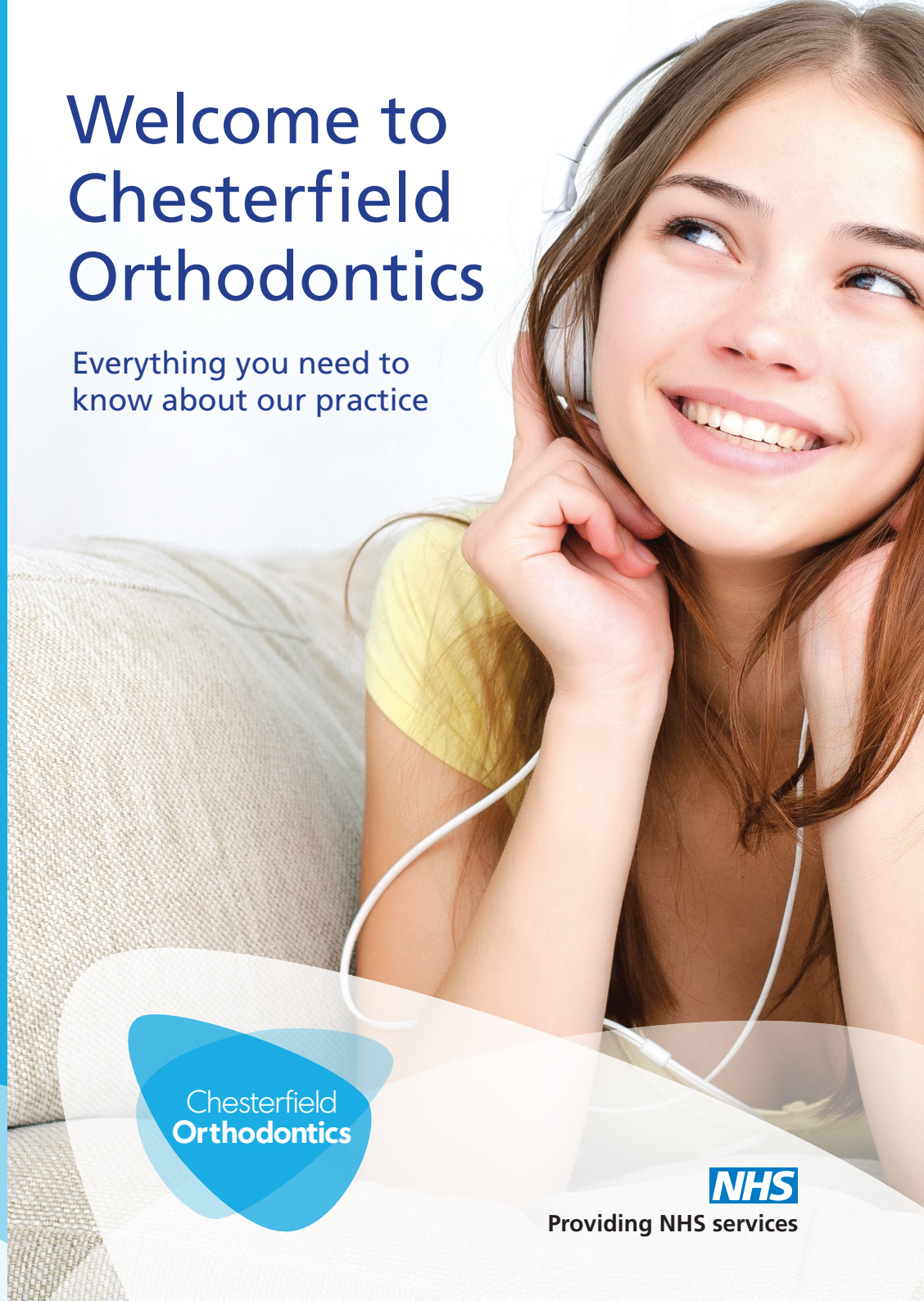
Welcome to Chesterfield Orthodontics

Everything you need to
know about our practice

Chesterfield
Orthodontics



Providing NHS services



Orthodontics

Orthodontics is a specialist branch of dentistry that deals with the diagnosis, prevention and treatment of dental and facial irregularities including crooked and crowded teeth as well as bite abnormalities.

We use braces to correct the position of teeth and give our patients an attractive smile and a comfortable bite. There are many different types of braces available – some may be removable, others fixed onto the surface of the teeth and there are also types that are virtually invisible. We will discuss all of the various options and see which is right for you.

Straight, healthy teeth and an attractive smile are a real benefit for children, teenagers and adults. It can lead to an improved self-esteem and more inner confidence.

Our services

Available on the NHS are the following procedures and treatments:

- **Examination, diagnosis and treatment planning, including radiographs**
- **Functional / removable appliances**
- **Stainless steel fixed braces**
- **Retainers**

There are a number of other treatments we are able to offer for children, teenagers or adults on a self-fund / private basis. These include Lingual Braces from £3,200, Ceramic Braces from £2,000, Invisalign from £3,600, stainless steel braces for those not eligible for NHS treatment from £1600 and Retainers from £55 each. Flexible payment options are available for all of these.

How to make an appointment

Appointments can be made either by telephone or in person by visiting the practice. If you wish to see a particular Orthodontist then please mention this at the time of booking. If your request cannot be met, you will be offered an alternative option.

If you are unable to keep your appointment then please let us know as soon as possible, so that we can use the appointment slot to see another patient. We're sure you'll understand that if you don't attend an appointment, then we won't be able to see other patients who may need urgent treatment. If you miss more than two appointments, we reserve the right to refuse to treat you in the future. We appreciate your help with this issue. Information on your rights and responsibilities can be found in practice.

Appointments are normally scheduled at 6-8 week periods and it is the patient's responsibility to attend these. It is also the patient's responsibility to attend their general dental practitioner for routine check-ups and to maintain good dental health and oral hygiene throughout treatment and to look after their braces.

To access NHS services, patients must be referred by their general dental practitioner. There is no charge for patients under the age of 18 but please be aware that there is a criteria for NHS treatment that must be met. This is assessed by the orthodontist using IOTN (Index of Orthodontic Treatment Need) and they will advise you of this at your first appointment.

Our standards of care

All of our staff take part in regular training as part of their induction and ongoing development. The practice adheres to a clinical governance programme to ensure we comply with all NHS standards – as our aim is to provide quality treatment for all of our patients, and ensure that the care provided is appropriate to your needs.

If you ever feel that the service provided does not meet with your satisfaction, we would like to know and have the opportunity to put things right. In the event you have a complaint, we operate a complaints procedure which is in line with NHS standards; this enables you to give us feedback on the treatment you received and allows us to continually improve our standards of care. Complaints can be made in writing, in person or by telephone. If you would like to talk about any aspect of your care or treatment in confidence, please ask to speak with our Practice Manager.

Payment

Fees are payable prior to the commencement of treatment, and we accept cash and most debit/credit cards. Interest-free credit is also available for private treatment options.

An estimate of your treatment costs will be provided to you at the time of your examination, and any changes will be discussed with you, if and when they occur, to avoid any confusion.

Teaching and training

At certain times this practice may undertake the teaching or training of persons who provide dental services. If you have any questions about this then please contact the Practice Manager.

Practice policies

Abusive and Violent Behaviour

This practice operates a zero-tolerance policy for abusive or violent behaviour towards any staff member. If a patient is violent or abusive, the practice is within its rights to withdraw services with immediate effect. The police will be informed following any incident.

Data Protection and Confidentiality

The Data Protection Act 1998 allows you to find out what information about you is held on our computers and in certain manual records. This is known as "right of subject access" and applies to your dental records. If you want to see them you should make a written request to the Practice Manager.

Who are we?

David Tinsley, Orthodontist (Contractor)
Qualification: BDS, MDSc, MFDSRCS(Ed), MMedSci, MOrthRCS(Ed) UK, 1990 UK 2003
GDC No. 66247*

Jonathan O'Dwyer, Orthodontist (Contractor)
Qualification: BDS, FDSRCS(Glasg), MMedSci, MOrthRCS(Ed) UK, 1990 UK 2003
GDC No. 65764*

Phil Williams, Orthodontist
Qualification: BDS, FDS, MOrthRCS
GDC No. 55293*

Claire Williams, Orthodontist
Qualification: BDS, MSc, MFDS, MOrthRCS
GDC No. 83526*

Ajay Patel, Orthodontist
Qualification: BChD, MCLinDent, MFDS, MOrthRCS
GDC No. 77744*

Emma Kirkham, Orthodontic Therapist
Qualification: Dip Orth Therapy UK 2007
GDC No. 110256*

Amy Wilson, Orthodontic Therapist
Qualification: Dip Orth Therapy UK 2010
GDC No. 129790*

Keri Gilding, Orthodontic Therapist
Qualification: Dip Orth Therapy UK 2013
GDC No. 117234*

Katie Williams, Orthodontic Therapist
Qualification: Dip Orth Therapy UK 2013
GDC No. 215574*

Sophie Marshall, Orthodontic Therapist
Qualification: Dip Orth Therapy UK 2016
GDC No. 184508*

Lisa Green, Orthodontic Therapist
Qualification: Dip Orth Therapy UK 2019
GDC No. 145734*

* GDC No. is the General Dental Council registered number.